

**Excellence in
Tourism**



Green Seal Scheme

Sustainable Certification for Falklands Islands Tourism

Assessment of Actions and Measurement Guidelines

for

FOOD AND BEVERAGE PROVIDERS

| Energy and Environmental Sustainability | | |
|-----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|
| Action | Measurement | Score |
| Uses energy efficient measures | All lightbulbs LED Properties to have at least one heating thermostat Radiators have thermostats Heating and hot water system has working timer Indoor temperature set between 18°C and 20°C Roof insulation has high proportion of recycled material, e.g. rock mineral wool, glass mineral wool, sheep's wool, straw Windows/glass doors double/triple glazed, or use of thermal film | |
| Mainly uses energy efficient devices | Washing Machine Dishwasher Tumble Dryer Electric Oven Refrigerator/Fridge-Freezer/Chest Freezers Boiler | |
| Uses green energy | Solar/Wind/Heat Pump/Other - 100% - 80% - 60% - 50% - 40% - 20% - 10% STANLEY PROPERTY | |
| Runs an electric vehicle | An electric vehicle | |
| Uses linen tablecloths and napkins only | No paper napkins (except for takeaway) | |
| Actively seeks opinions and ideas from guests | Feedback forms/Customer Suggestion Box/Verbal Evidence that good ideas are adapted/adopted | |
| Responsible Business Statement | Statement of the eco-friendly activities that the business practices, designed to offer visitors a vision of the proactive environmental measures that the business has adopted or aspires to reach | |

| | | |
|---------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|--|
| Contribution to conservation and/or sustainability programmes | Donations and/or other active support of conservation initiatives or sustainability activities in the Falklands | |
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| Waste | | |
|-----------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|-------|
| Action | Measurement | Score |
| Sewage and wastewater are discharged safely from property | Details of system, e.g. water treatment system, septic tank, mains drainage Evidence of regular maintenance | |
| Has waste separation scheme in place through the premises | Paper/cardboard Glass Aluminium Cans Plastics | |
| Responsible disposal of recyclable items | Recycling scheme (official or other) | |
| Other waste management practice | Glass crusher Can crusher Other (specify) | |
| Disposes of hazardous waste responsibly | Building materials, e.g. plasterboard, asbestos, paint pots etc. Batteries/car batteries Electronics, white goods, printer cartridges | |
| Composts perishable food waste | Compost heap/bin | |
| Does not use individual breakfast items | Evidence not purchased | |

| Water | | |
|-----------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|
| Action | Measurement | Score |
| Takes measures to reduce water use in toilets | Dual flush toilets and/or urinals Maintenance schedule to monitor and repair leaks (taps, cisterns) Notices to customers to use water sensibly | |
| Uses rainwater for irrigation purposes | Water butts/rainwater harvesting tank | |

| Health and Safety | | |
|----------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|--------------|
| Action | Measurement | Score |
| Local and immediate surroundings are safe, inside and outdoors | No broken fences No rubbish Site kept attractive and tidy No trailing cables | |
| Health and safety measures published and available to clients | Health and safety measures published and available to clients, e.g. in case of fire or medical emergency | |
| Enhanced cleaning protocols against COVID-19 | Details published on website and at property of enhanced cleaning protocols against COVID-19 and other harmful viruses | |

| Food and Beverage | | |
|--------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|
| Action | Measurement | Score |
| Celebrates local and seasonal | Source locally produced/farmed produce that is seasonal wherever possible | |
| Provides Fairtrade, vegetarian, vegan and organic produce where possible | Source Fairtrade coffee/tea/chocolate Provide good range of vegetarian/vegan options Source organic produce where possible | |
| Minimises carbon footprint | Initiatives adopted to reduce use of plastic-packaged foodstuffs | |
| Commit to reduce use of single use plastics | No plastic straws No plastic cutlery No plastic bags No single-use plastic cups Limit availability of single-use plastic drinks bottles Provide beverages in glass bottles/aluminium cans rather than plastic Provide takeaways in recyclable containers Lend/encourage reusable drink bottles for picnics Install drinking water tap for refilling drink bottles | |

| Purchasing Practices | | |
|-------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|
| Action | Measurement | Score |
| Eco-friendly household products | Cleaning fluids Toilet paper, kitchen roll, tissues (from managed forests) Office stationery (from managed forests) | |
| Eco-friendly materials for packed lunches for clients | Takeaway food containers Wooden disposable cutlery Paper napkins Reusable bottles Wax/paper food coverings Reusable food containers (Tupperware) | |
| Buys in bulk where possible | Cleaning fluids Cereals, tea, coffee, condiments, jam etc Guest amenities, e.g. soap provided in reusable containers | |
| Purchase Falkland Islands' produce where possible | Meat Fish Vegetables and fruit Dairy produce | |

Nature, Wildlife and Falklands Culture

| Action | Measurement | Score |
|------------------------------------------------------|-----------------------------------|--------------|
| Countryside Code for walkers | Information provided to customers | |
| Promotes locally available handicrafts and souvenirs | Information provided to customers | |
| Uses locally crafted furniture, signboards, artworks | In evidence | |